Dear WPS Community,

I want to remind everyone that Waterford Public Schools launches distance learning tomorrow! Our team has been working hard the last two weeks to make sure we are ready for tomorrow. I know our schools have been in consistent communication this week as we approach tomorrow. Even though we launch tomorrow, I remind you that food and device pick-up remain in place according to the schedule.

I want to thank our entire community for their continued support and positive feedback during the last several weeks. As we launch distance learning, I want to share a few reminders with you:

- If you or your child are feeling overwhelmed by the amount of work or the assignment itself, you should stop and email the teacher.
- While "productive struggle" is something we want our students to experience, that feeling of being challenged in his/her work; being frustrated because of the work is not something we want. If your child doesn't understand a concept and begins to become frustrated, again, stop and email his/her teacher for clarification.

On the technology front, our IT Department now has a dedicated email address for students and families to use if you have questions about district-issued devices or websites and apps we are asking you to use. That email address is: techsupport@waterfordschools.org.

We are learning this together. As I said before, it will not be perfect nor will it be our final version of distance learning. It will continue to evolve and be enhanced over time. Your feedback throughout this process is important.

Our team stands ready to help you in any way possible. We can do this!

My best,

Thomas W. Giard III Superintendent Waterford Public Schools